



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

BMG 2216: ORGANISATION THEORY

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.
- Do not write on the question paper

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) Identify **FIVE** advantages of line organization structure. **(10 marks)**
- b) Give **FIVE** features of human relations theory. **(10 marks)**
- c) Mention any **FIVE** Taylors principles of scientific management. **(10 marks)**

QUESTION 2

- a) Highlight any **FOUR** environmental factors affecting organization structure. **(10 marks)**
- b) Give **FIVE** advantages of centralization of services in an organization. **(10 marks)**

QUESTION 3

- a) Mention important steps involved in the process of organization. **(10 marks)**
- b) Give **FIVE** disadvantages of committee organization in management. **(10 marks)**

QUESTION 4

- a) Explain the following principles of administrative management:
 - i) Discipline **(5 marks)**
 - ii) Unity of direction **(5 marks)**
- b) Give **FIVE** essential features of system approach in organizational structure. **(10 marks)**

QUESTION 5

- a) Identify **FIVE** disadvantages faced by individuals in formal organization. **(10 marks)**
- b) Give **FIVE** essential features of an organization structure. **(10 marks)**