



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies
DEPARTMENT OF HOSPITALITY & TOURISM

UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF SCIENCE IN TOURISM MANAGEMENT

APH 4140: SAFETY & SECURITY IN HOSPITALITY AND TOURISM

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- Answer question **ONE (Compulsory)** in Section **A** and any other **TWO** questions in Section **B**.

This paper consists of Two printed pages

SECTION A (Compulsory)

QUESTION 1

- a) Identify emerging safety security and health issues in Hospitality and Tourism. **(10 marks)**
- b) Hazards are very common in Hospitality and Tourism. Explain how you can manage them. **(10 marks)**
- c) Explain why health inspection is necessary in hospitality workplace. **(10 marks)**

SECTION B (Answer any TWO questions)

QUESTION 2

Discuss the implications of screening in Hospitality and Tourism. **(20 marks)**

QUESTION 3

What are the causes and the control measures of violence and aggression in hospitality and tourism workplace? **(20 marks)**

QUESTION 4

Discuss ways of enhancing safety, security and Health in Hospitality and Tourism industry. **(20 marks)**