



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN LOGISTICS AND TRANSPORT MANAGEMENT

BLT 2101: HUMAN RESOURCE MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.
- Do not write on the question paper

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) Explain any **FIVE** importance of Human Resource Management to the organization. **(10 marks)**
- b) With use of relevant examples, discuss the process of performance appraisal. **(10 marks)**
- c) Taking an organization of your choice, explain **FIVE** methods that it will apply in obtaining information for job analysis. **(10 marks)**

QUESTION 2

- a) With the aid of a well labelled diagram, discuss the Human Resource Planning Process in an organization. **(10 marks)**
- b) Discuss **FIVE** sources of internal recruitment in the organization. **(10 marks)**

QUESTION 3

- a) Explain **FIVE** benefits of performance management to the employee. **(10 marks)**
- b) Discuss any **FIVE** benefits of Training and Development to the employee in an organization. **(10 marks)**

QUESTION 4

- a) Explain any **FIVE** challenges facing Human Resource Management in the new millennium. **(10 marks)**
- b) Discuss **FIVE** distinctions between wages and salary. **(10 marks)**

QUESTION 5

- a) Any workplace has to be conducive for effective workflow. Explain any **FIVE** causes of accidents at work. **(10 marks)**
- b) Discuss any **FIVE** tests applied during the selection process. **(10 marks)**