



**TECHNICAL UNIVERSITY OF MOMBASA**  
***Faculty of Business & Social Studies***

DEPARTMENT OF BUSINESS STUDIES

HIGHER DIPLOMA IN HUMAN RESOURCE MANAGEMENT

**BLS 3130: COUNSELLING AND CONSULTANCY**

SPECIAL/SUPPLEMENTARY EXAMINATIONS

**SERIES:** MARCH 2015

**TIME:** 2 HOURS

**INSTRUCTIONS:**

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

***This paper consists of Two printed pages.***

### **QUESTION 1 (Compulsory)**

Explain the **TEN** types of managerial roles that a management consultant should provide to the clients business. **(30 marks)**

### **QUESTION 2**

Distinguish law and ethics using examples from counselling and consultancy. **(20 marks)**

### **QUESTION 3**

You have been invited as an expert to assist a Disciplinary Committee to prove that a professional counsellor has engaged in a malpractice. Demonstrate how you would assist this matter to be put to rest. **(20 marks)**

### **QUESTION 4**

Discuss the functions of ethical code in any profession. Also highlight the inherent limitations in the circles. **(20 marks)**

### **QUESTION 5**

Explain the **FIVE** moral principles that serve as guide when professional counselor are faced with a difficult question regarding a course of action. **(20 marks)**