



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

SOCIAL SCIENCES

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN COMMUNITY DEVELOPMENT AND COUNSELLING

BMG 2102: PRINCIPLES AND PRACTICES OF MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES: May 2016

TIME: 2HOURS

DATE: Pick Date May 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- Briefly discuss the qualities of a management (8 marks)
- The controversy with regard to the nature of management as to whether it is a science or an art is old. Discuss (7marks)
- Explain the benefits of work place diversity (7 marks)
- Explain in detail the factors causing resistance to change (8 marks)

Question TWO

- Discuss the managerial functions (10 marks)
- Highlight the constraints affecting the management of an organization (5 marks)
- Define what is:
 - Management
 - Division of labor (5 marks)

Question THREE

- a) Discuss the various stages in the Hawthorne experiment (10 marks)
- b) Discuss the principles of administrative management proposed by Fayol (10 marks)

Question FOUR

- a) Discuss the characteristics of management (8 marks)
- b) What are the popular types of departmentalization? discuss (12 marks)

Question FIVE

- a) Explain the challenges of work place diversity (8 marks)
- b) Discuss the strategies of promoting work place diversity (12 marks)