



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT
(DHIM J14, S13)

BHC 2201: FOOD AND BEVERAGE CONTROL I

SPECIAL/SUPPLEMENTARY EXAMINATIONS

SERIES: FEBRUARY 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- *This paper consists of Three printed pages.*

SECTION A (Compulsory) 30 Marks

QUESTION 1

- a) Describe the following types of cost:
- i) Food cost
 - ii) Labour costs
 - iii) Overheads
- (6 marks)**
- b) Describe how control is a management function. **(10 marks)**
- c) There is no control system that is a 100% efficient. Explain. **(8 marks)**
- d) Describe the catering policy as prepared during the planning phase of control. **(6 marks)**

SECTION B (Answer any TWO questions) 40 Marks

QUESTION 2

- a) What role does the Purchasing Officer play in control? **(14 marks)**
- b) Describe in details the characteristics of a purchase specification. **(6 marks)**

QUESTION 3

Discuss in details how the following **FIVE** principal concerns are addressed in storing and issuing supplies:

- a) Conditions of facilities and equipment
- b) Management of foods
- c) Location of facilities.
- d) Security of storage areas
- e) Dating and pricing of stored goods.

(20 marks)

QUESTION 4

Volume forecasting is an important exercise that helps to reduce 'over' and 'under' production. Describe how its achieved and cite the advantages of having it in place.

QUESTION 5

Mazuri restaurant posted the following performance for the month of June 2013:

	Kshs.
Sales	260,000.00
Opening stock 1 st June 2013	25,000.00
Closing stock 30 th June 2013	32,000.00
Purchases	123,000.00
Wages & salaries	56,000.00
National insurance	3,000.00
Gas & electricity	8,000.00
Repairs & renewals	10,000.00
Rent and Rates	18,000.00
Insurance	4,000.00
Postage & telephone	2,000.00
Printing & stationery	3,000.00
Depreciation	20,000.00

- a) Calculate the elements of costs and express as a percentage of sales.
- b) Calculate the gross profit, net margin profit and net profit.
- c) Calculate the average spending power assuming 5900 customers were served.

(20 marks)