



**TECHNICAL UNIVERSITY OF MOMBASA**  
***Faculty of Business & Social Studies***  
DEPARTMENT OF HOSPITALITY & TOURISM

UNIVERSITY EXAMINATIONS FOR DEGREE IN  
BACHELOR OF TECHNOLOGY IN HOTEL AND HOSPITALITY MANAGEMENT

**BHM 4101: SAFETY, HEALTH AND SECURITY IN HOSPITALITY**

SPECIAL/SUPPLEMENTARY EXAMINATIONS

**SERIES: MARCH 2015**

**TIME: 2 HOURS**

**INSTRUCTIONS:**

- Answer question **ONE (Compulsory)** in Section **A** and any other **TWO** questions in Section **B**.

*This paper consists of Two printed pages*

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**SECTION A (Compulsory)**

**QUESTION 1**

- a) Discuss any **FIVE** common safety measures that can be used in hospitality. **(10 marks)**
- b) Identify **TWO** types of emergencies in any workplace and explain how you can handle them. **(10 marks)**
- c) Explain why health inspection is necessary in any workplace. **(10 marks)**

**SECTION B (Answer any TWO questions)**

**QUESTION 2**

Discuss various ways that can be adopted by business management to promote safety and security.

**(20 marks)**

### **QUESTION 3**

Explain how an employer can deal with violence and aggression in any workplace. **(20 marks)**

### **QUESTION 4**

Discuss emerging safety and security trends in hospitality industry. **(20 marks)**