



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN TOURISM MANAGEMENT
(DTM S13)

BHT 2112: AIRFARES AND TICKETING

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- *This paper consists of Two printed pages.*

SECTION A (Compulsory) 30 Marks

QUESTION 1

- a) Identify **FIVE** factors that influence airfares. (10 marks)
- b) Differentiate between normal fares and special fares citing their unique characteristics. (10 marks)
- c) Identify **FIVE** specific routings common with air fare construction. (10 marks)

SECTION B (Answer any TWO questions) 40 Marks

QUESTION 2

- a) Describe **FOUR** guidelines of issuing miscellaneous charges order to travelers in air transportation. (8 marks)
- b) Describe **SIX** components of Prepaid Ticket Advice issued by airline passengers by travel agents. (12 marks)

QUESTION 3

- a) Explain **FIVE** advantages of IATA Billing Settlement Plan (BSP) to airlines involved in air passenger transportation. (10 marks)
- b) Explain the following linear format of a constructed Airfare
LON BA ROM EK DXB KU MC7 KQ NBO
20M 1970.54MS MAD IB X/PAR BA LON 5M1724.22NUC3694.76 END
ROE 0.617797 (10 marks)

QUESTION 4

- a) Describe the different types of journeys common with air passenger transportation. (10 marks)
- b) Describe **FIVE** types of special fares common with tourists travelling to Kenya. (10 marks)

QUESTION 5

- a) Describe the following special air fares:
 - i) YOX
 - ii) YHOX
 - iii) YAP
 - iv) YAPO (12 marks)
- b) Identify **FOUR** sections of a Passenger Air Tariff Manual used as a reference in airfare construction. (8 marks)