

TECHNICAL UNIVERSITY OF MOMBASA
FACULTY OF APPLIED AND HEALTH SCIENCES
DEPARTMENT OF ENVIRONMENT & HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR OF
SCIENCE IN COMMUNITY HEALTH
BSCH 14J/YEAR4/ SEMESTER1
APH 4404:HEALTH SERVICE MANAGEMENT
SEMESTER EXAMINATION
SERIES: APRIL/MAY 2016
TIME: 2 HOURS

Instructions to Candidates

This paper consists of FIVE questions

Answer question ONE (COMPULSORY) and any other TWO questions.

This paper consists of two printed pages.

Question one

- a) Identify importance of planning in management. **(4marks)**
- b) Differentiate administration and management. **(4marks)**
- c) State the functions of management. **(5marks)**
- d) Define health planning. **(3marks)**
- e) What is the main features of health care delivery system? **(4marks)**
- f) What do you understand by “A leader as an agent of change? **(4marks)**
- g) What is vision/mission statement? **(2marks)**
- h) What are some of the causes for poor implementation? **(4marks)**

Question Two

- a) Explain the principles in management **(15marks)**
- b) Describe the two types of planning **(5marks)**

Question Three

- a) Explain the factor's that facilitate implementation. **(18marks)**
- b) Describe equity in view of the magnitude of health problems. **(2marks)**

Question Four

- a) Explain the six steps in planning **(12marks)**
- b) Explain the five steps in evaluation. **(5marks)**
- c) Demonstrate the provision of essential drugs. **(3marks)**

Question Five

- a) Briefly explain with examples then concepts of management. **(10marks)**
- b) Demonstrate the features of planning **(5marks)**
- c) Explain the importance of evaluation. **(5marks)**