



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN HOTEL MANAGEMENT

(DHM J08)

ACCOMMODATION MANAGEMENT THEORY

END OF SEMESTER EXAMS

SERIES: APRIL/MAY 2010

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

This paper consists of **TWO** sections **A** and **B**.

Answer **ALL** questions in Section **A** and any **TWO** questions from Section **B**.

SECTION A
(Compulsory)

- Q.1 (a) Explain **FIVE** signs of rodent infestation in the kitchen. (10 marks)
- (b) Discuss in details any **FIVE** problems that at Accommodation Manager may experience when running his or her department. (10 marks)
- (c) Outline **FIVE** measures that you would take to prevent accidents at your department. (10 marks)

SECTION B

(Answer any **TWO** questions from this Section)

- Q.2 (a) (i) Outline **FOUR** factors to consider when purchasing wall coverings. (4 marks)
- (ii) State **SIX** types of wall coverings. (6 marks)
- (b) Explain the procedure of cleaning painted walls. (10 marks)
- Q.3 (a) (i) Outline **THREE** advantages and disadvantages of carpets. (6 marks)
- (ii) Identify **FIVE** types of rugs that may be found in a catering establishment. (5 marks)
- (b) (i) State **FOUR** uses of rugs. (4 marks)
- (ii) Explain the cleaning procedure of rugs. (5 marks)
- Q.4 (a) (i) Define the term furnishing. (2 marks)
- (ii) Outline **EIGHT** points to consider when buying curtains. (8 marks)
- (b) Explain **FIVE** functions of soft furnish. (10 marks)
- Q.5 It is a legal responsibility of the Accommodation Manager to ensure safety and security of all building users. Justify this statement discussing the responsibilities of both the employee and employee in ensuring the health and safety of all building users. (20 marks)