

TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Engineering & Technology

DEPARTMENT OF MECHANICAL & AUTOMOTIVE ENGINEERING

DIPLOMA IN MARINE ENGINEERING (DME YI, SII)

EMR 2127: ENTREPREURSHIP II

END OF SEMESTER EXAMINATION
SERIES: APRIL 2014
TIME ALLOWED: 2 HOURS

Instructions to Candidates:

You should have the following for this examination

Answer booklet

This paper consists of **FIVE** questions. Answer any **THREE** questions All questions carry equal marks
Maximum marks for each part of a question are as shown
This paper consists of **TWO** printed pages

Question One

a) Explain the meaning of enterprise social responsibility.

(3 marks)

b) Kenya Ports Authority has an elaborate corporate social responsibility (CSR) programme. Discuss the CSR activities of KPA. **(17 marks)**

Question Two

Business planning is essential when setting up an enterprise. Discuss the components of a business plan. (20 marks)

Question Three

- **a)** EPOS (Electronic Point of Sale) till is an essential component in e-business. Explain the functions of EPOS till in a supermarket in a fully automated electronic business platform. **(10 marks)**
- **b)** Explain the role of information technology in small enterprises.

(10 marks)

Question Four

Discuss the components of a successful marketing strategy in an enterprise.

(20 marks)

Question Five

Contending with business competition is very challenging to organizations. Discuss the strategies that organizations employ to counter competition. (20 marks)