



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

(A Constituent College of JKUAT)

Faculty of Engineering & Technology

DEPARTMENT COMPUTER SCIENCE & INFORMATION TECHNOLOGY

DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY
DICT2K10J

EIT 2305: PRINCIPLES OF MANAGEMENT

SPECIAL/SUPPLEMENTARY EXAMINATION

SERIES: FEBRUARY/MARCH 2012

TIME: 2 HOURS

Instructions to Candidates:

You should have the following for this examination

- *Answer Booklet*

This paper consist of **FIVE** questions in **TWO** sections **A & B**

Answer question **ONE (COMPULSORY)** and any other **TWO** questions

Maximum marks for each part of a question are as shown

This paper consists of **TWO** printed pages

SECTION A (COMPULSORY)

QUESTION ONE

- a). (i). Define the term 'organization'. (2 Marks)
(ii) Distinguish between Power and Authority (6 Marks)
- b). (i) Explain the importance of departmentalization (6 Marks)
(ii) State **three** advantages and two disadvantages of line organization structure (5 Marks)
- c) Explain any **four** constraints to effective planning (8 Marks)
- d) List any **three** leadership styles. (3 marks)

SECTION B (Answer any two questions)

QUESTION TWO

Management as a discipline has evolved over a time. Discuss the contribution of any two personalities in the discipline of management. (20 Marks)

QUESTION THREE

- a) The success of any plan depends on the premises of plan. In right of the above statement discuss the principles of Planning [10 Marks]
- b) Explain the importance of planning [10 Marks]

QUESTION FOUR

- a) Explain the obstacles to delegation of authority [10 marks]
- b) Explain any **five** ways of improving delegation of authority [10 marks]